



The University of Washington School of Law
Washington State Bar Association Alternative Dispute Resolution Section
King County Bar Association Alternative Dispute Resolution Section
Washington Mediation Association
Resolution Washington

Present the 21st Annual

Northwest Dispute Resolution Conference

March 28-29, 2014

UNIVERSITY OF WASHINGTON SCHOOL OF LAW

WILLIAM H. GATES HALL, SEATTLE

Nationally Recognized Speakers Including:

Stress and the Influence on Decisions:
John Medina

Apology: Peter Robinson

The Language of Conflict:
Ken Cloke

Choreography of Resolution:
Michelle LeBaron

Social Emotional Constructs:
Jennifer Kresge

Extinguishing Workplace Aggression –
Understanding & Preventing Rage:
Rene-Marc Mangin

10.00 CLE CREDITS (INCLUDES 6.50 ETHICS CREDITS)

Northwest Dispute Resolution Conference

For 21 years, the Northwest Dispute Resolution Conference has offered a wonderful opportunity for attendees to learn new dispute resolution skills, share ideas with colleagues, catch up with old friends and make new ones. This year's thought-provoking sessions include:

- Is That Ethical?
- Breaking Impasse
- Why Does Anyone Mediate?
- Fairness/Neutrality
- The Art of Negotiation
- When to Quit Your Day Job

Do not miss this chance to sharpen your skills while rethinking your approach to peacemaking at a beautiful venue. Join in this community of individuals united by a commitment to helping others resolve disputes with dignity.

Visit our Conference Website:

www.wsba-adr.org/page/northwest-dispute-resolution

CONFERENCE SPONSORS

*We would like to thank the following sponsors
for their generous support:*

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Serena K. Lee	Eric B. Watness

Thank You.

Program Schedule

Friday, March 28, 2014

Registration and Coffee 8:00 a.m. – 8:30 a.m.

Session 1 8:30 a.m. – 9:45 a.m.

1.1 Stress & Influence on Decisions

Session 2 10:00 a.m. – 11:15 a.m.

2.1 Apology

2.2 Is That Ethical?*

2.3 Hidden Needs that Sabotage Mediation

2.4 Healthcare Public Policy

2.5 Foreclosure: Different Loan Types

2.6 Extinguishing Workplace Aggression: Understanding & Preventing Rage

2.7 Anatomy of Healthy Arbitration

Session 3 11:30 a.m. – 12:45 p.m.

3.1 Restorative Justice is a Tool

3.2 Structured Negotiation Process for Mediation

3.3 Breaking Impasse through Pattern Interrupts

3.4 Systems Design Principles for Families/Couples

3.5 Keeping it Constructive: Authenticity in Judicial Mediations

3.6 Good Faith in Foreclosure Mediation

3.7 What's Bad Faith Got to Do With It?

Friday Lunch 12:45 p.m. – 2:15 p.m. WMA Member Meeting/Lunch, Video Replays

Session 4 2:15 p.m. – 3:45 p.m.

4.1 Choreography of Resolution

4.2 Why Does Anyone Mediate?*

4.3 Groups in Conflict

4.4 It's in the Cards

4.5 Social Emotional Constructs

4.6 Polarity Thinking

4.7 Will Mediate for Money

Session 5 4:00 p.m. – 5:15 p.m.

5.1 Problem of Fairness in Commercial Mediation

5.2 Fairness/Neutrality*

5.3 Difficult Conversations: Can Food Help?

5.4 Land Use Mediation

5.5 The Tipping Table

5.6 Back to the Reptilian Brain

Saturday, March 29, 2014

Registration and Coffee 8:00 a.m. – 8:30 a.m.

Session 6 8:30 a.m. – 9:45 a.m.

- 6.1 The Art of Negotiation*
- 6.2 From Angry Spouses to Successful Co-Parents
- 6.3 Taming the Abrasive Client Using Boss Whispering
- 6.4 Land Use & Natural Resource Management Disputes
- 6.5 Community Conversations: Bringing Divided Communities Together
- 6.6 Brains on Conflict: Interpersonal Neurobiology & How the Science Of Danger & Relationship Inform Conflict

Session 7 10:00 a.m. – 11:15 a.m.

- 7.1 Pre-Mediation Conferences
- 7.2 When to Quit Your Day Job
- 7.3 Situation Assessment: In a Public Policy Dispute
- 7.4 101 Year Old Ghost: Dealing with Race & Historical Trauma
- 7.5 I Was Sued and I Didn't Like It: Early Mediation
- 7.6 Foreclosure Mediation: Good Faith
- 7.7 Scrivener's Dilemma: Mediators Who Draft Settlement Agreements (WSBA Advisory Opinion 2223)*

Session 8 11:30 a.m. – 12:30 p.m.

- 8.1 The Language of Conflict

**Ethics Credit*

10.00 CLE CREDITS (INCLUDES 6.50 ETHICS CREDITS)

Full program session descriptions will be available on the conference website after February 14, 2014.

www.wsba-adr.org/page/northwest-dispute-resolution

Program Information

The conference will take place all day Friday, March 28 and half day Saturday, March 29, 2014, in William H. Gates Hall, University of Washington School of Law.

Registration Fees

	Early Bird (by 3/14/2014)	Standard
Both days	\$255	\$300
Friday only	\$200	\$240
Saturday only	\$115	\$140

Two-day registration includes all sessions for both days and events. Registration for Friday-only includes all Friday sessions, lunch and reception at the Burke Museum. Saturday-only registration includes the Friday reception and all Saturday sessions.

Online registration will be available by February 14, 2014 at:

www.law.washington.edu/events

You may also download the registration form from the conference website after February 14, 2014: www.wsba-adr.org/page/northwest-dispute-resolution

Group Discount

A discount of 20% is available for groups of five or more from one organization. Call for more information about group rates and new group registration procedures (206-543-0059 or 800-253-8648) or send an email message to: uwcle@uw.edu.

Scholarships

A limited number of financial scholarships are available, based primarily on financial need. Scholarship application information will be available on the conference website by February 14, 2014.

Conference Materials

Printed copies of the conference materials will not be provided. Downloadable course materials for both days of the conference are included in all registration fees. A USB flash drive that contains all conference materials will be given to you at registration check in at the conference.

Additional Activities

Video replays of several of the Friday morning sessions will be available during the Friday lunch.

All registrations include a Friday late afternoon reception at the Burke Museum on the UW Campus.

Washington Mediation Association Annual Meeting/Member Appreciation Lunch - Friday, March 28, 2014, 1:00 p.m. - 2:15 p.m. in William H. Gates Hall

Accommodations for Disabilities

If you have a disability that may impact your participation in this conference, please notify Conferences & Continuing Education (206-543-0059 or 800-253-8648). We cannot ensure the availability of appropriate accommodation without prior sufficient notification of need.

Lodging

A block of rooms has been reserved at the University Inn, 4140 Roosevelt Way NE, Seattle (206-632-5055 or 800-733-3855), website:

www.universityinnseattle.com;

the Watertown Hotel, 4242 Roosevelt Way NE, Seattle (206-826-4242 or 866-944-4242)

www.watertownseattle.com; and the

Hotel Deca, 4507 Brooklyn Avenue NE, Seattle (206-634-2000 or 800-899-0251)

www.hoteldeca.com. These hotels are 3-4 blocks (about a 10 minute walk) from William H. Gates Hall. A block of rooms has also been reserved at the Silver Cloud Inn, 5036 25th Avenue NE, Seattle (206-526-5200 or 800-205-6940) **www.silvercloud.com.**

All of these hotels have a shuttle van that can provide transportation to-and-from the hotel and William H. Gates Hall. Conference participants may call these hotels to reserve a room at special rates until March 6, 2014. After this date, rooms will be available on a space-available basis. Please identify yourself as being with the "Dispute Resolution Conference" when making reservations at any of these hotels.

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March 28 – 29, 2014

www.law.washington.edu/Events

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