

Idaho State Bar Lawyer Referral Service Guidelines and Procedures

Overview: The Lawyer Referral Service (LRS) is operated as a public service of the Idaho State Bar. All LRS attorneys are members in good standing with the Idaho State Bar with no pending public disciplinary complaints and carry professional liability insurance. LRS attorneys have agreed to provide their clients with an initial up to a half hour consultation at no fee.

The LRS is not a free or reduced fee program. The fee for a referral is \$35 unless the cases are personal injury, medical malpractice or workers' compensation. The referral fee is waived for these areas. After the initial consultation, any further fees are negotiated between the lawyer and client. Not all Idaho State Bar attorneys are members of the LRS service. Referrals are based on legal need, geographic area, language spoken and other requested services.

If the area of law is Personal Injury, which includes Medical Malpractice and Worker's Compensation law, you may receive one listing over the phone or visit our website for additional listings.

Once you receive a referral, please allow up to 2 business days for an attorney to return your message. If an attorney has not contacted you within that time period, contact the LRS. If the attorney is not able to assist you at the time of referral, we can provide a replacement referral at no additional fee.

If the attorney you are referred to has a conflict of interest, please let us know. We will verify with the attorney's office and provide a new referral at no additional fee.

Attorneys agree to provide a consultation for up to 30 minutes. There is no refund or partial refund for consultations less than 30 minutes.

If you meet with the attorney for your consultation, your fee will not be refunded. If the attorney provides information or advice that is not what you expected, there is no refund or additional referral. If you would like a second opinion you will need to pay an additional referral fee.

If you have a complaint against an attorney on the LRS panel, please provide us with detailed information regarding your interaction. Incidents are evaluated on a case by case basis. Depending on the circumstances, an additional referral may be offered.

No referral shall be made or refused on the basis of race, sex, age, religion or national origin.

The service reserves the right to decline providing a referral to potential clients in some circumstances: verbally abusive callers, price shoppers, or providers of false information. Depending on the circumstances, referrals may be canceled, and no additional referrals will be provided.

The goal of the Lawyer Referral Service is to connect you with a qualified Idaho attorney. We look forward to helping you.