

# Using Technology to Facilitate Mediation Between Unrepresented Parties

Dispute Resolution Section of ISB Oct. 24

## Overview

### The Technology Engagement

Education

Pre-participation

Participation

Portal to portal

Hand-off to Human

### The Portal to Pre-Participation

A place to enter

A place to learn

A place to explore

### The Portal to Pre-Mediation

A place to enter

A place to commit

A way to welcome others

A way to bind

A place to vent

A place to prepare

A place to empower

### The Portal to Mediation

Mediation scheduled

No technology, but they're indoctrinated

Resolution

Return to device

A place to return

### Ethics

Same rules of mediation apply

Don't forget the virtual mediator

Bar ethics vs. ethics of mediation

