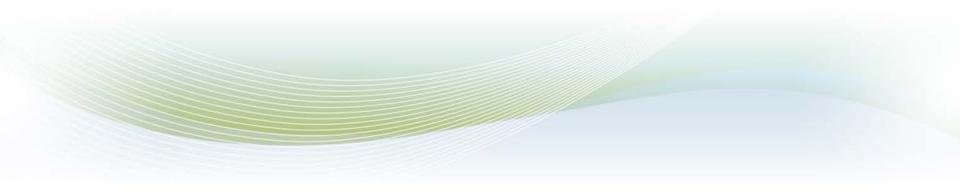


iCourt E-Filing

Michael J. Mehall, Court Operations Manager – Idaho Supreme Court



Proposed Wave Deployment



Pilot and Early Adopter

- Pilot County (Twin Falls)

 Complete
- Early Adopter (Ada County)

 Complete

Wave Rollouts

- Wave 1 October 10, 2017
 - District 3 Counties Canyon & Owyhee
 - District 4 & 5
- Wave 2 April 2, 2018
 - District 3 Counties Adams, Gem, Payette, & Washington
 - Districts 1 & 2
- Wave 3 October 9, 2018
 - Districts 6 & 7

E-Filing

 Simultaneous with Case Management golive. Permissive and Mandatory.

(Subject to Change)

Presentation Outline

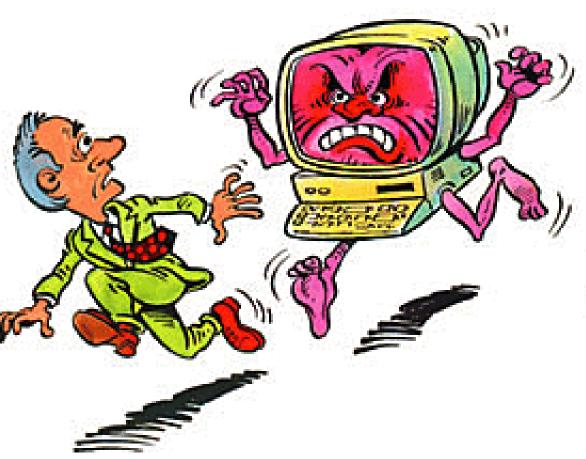
- E-Filing / E-Service Overview
- Electronically Filing Documents
- Idaho Supreme Court E-Filing / E-Service Rule

Mandatory E-Filing

- You must E-File your documents:
 - Attorneys
 - Government agencies or departments
 - Court approved mediators, coordinators, or evaluators
 - Filers compensated for reports / evaluations
 - Business entities filing in small claims actions
- If you CAN E-File the document you MUST E-File the document. (Consult Court Rule)

"This Is My Assistant's Problem!"

Whether you think you are too big of a deal or scared to death of computers, you are WRONG!



You are Responsible for an Office that *E-Fails*.

- Idaho Rules of Professional Conduct, Rule 5.3
 - You "shall make reasonable efforts to ensure that the [assistant]'s conduct is compatible with the professional obligations of the lawyer."

• Existing case law suggests the courts are unsympathetic when you e-FAIL.

• Knox v. Patterson, 21 Pa. D & C.5th 149 (Pa.Com.pl 2011)

- Attorney practiced law for 50 years.
- "Not familiar with email."
- Left mandatory e-filing to assistant / wife but wife was out of office with injury – missed notice of scheduled arbitration.
- Court found he was "negligent" for failing to learn the e-filing system and just letting the emails "pile up."
- Lost right to pursue a \$35,000 fee claim.

• Kinsley v. Lakeview, 570 F.3d 586 (2009)

- Plaintiff's attorney intended to file "Notice of Appeal."
- Instead filed [early] "Request for Oral Argument."
- After notice of rejection filed correction within "correction rule" time line. (3 business days in Idaho.)
- The court rejected Plaintiff's argument and dismissed appeal.

American Boat v. Unknown Sunken Barge,

567 F.3d 348 (8th Cir. 2009)

- Secretary may have deleted the email in error.
- The court found a "presumption of receipt" after confirmation that the email made it to the attorney's "ISP" for attorney's office.
- The court dismissed appeal.
- Pace v. United, No. 05-cv-01562-LTBMJW, D. Co., (2007 U.S. Dist. 2007)
 - IT adjusted spam filter result court emails blocked.
 - Law firm should have "white listed" court email
 - Law firm should have checked spam folder.
 - Attorneys responsible for failure to "adopt internal office procedures."
 - Ordered to pay defendant's attorney fees for failure to appear for settlement conference.



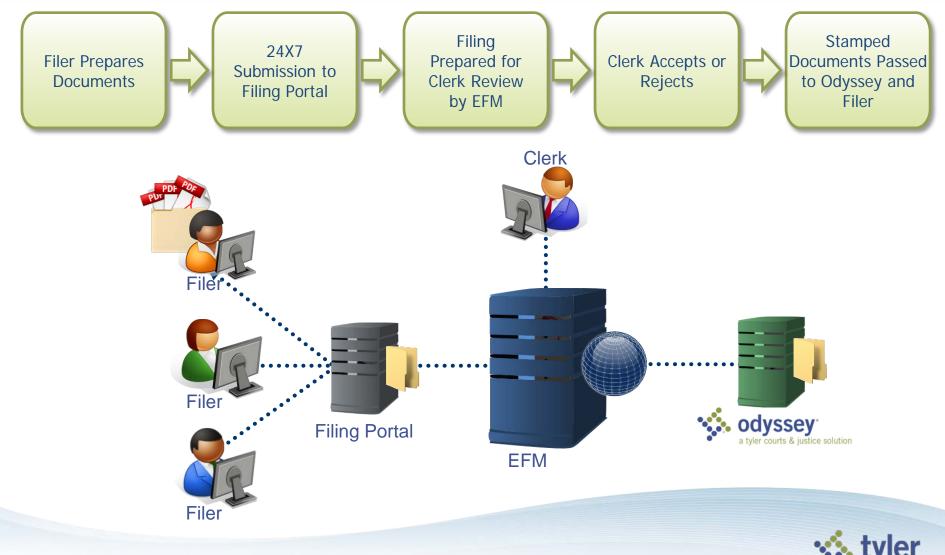
Fees for File and Serve

• No additional fees for File and Serve

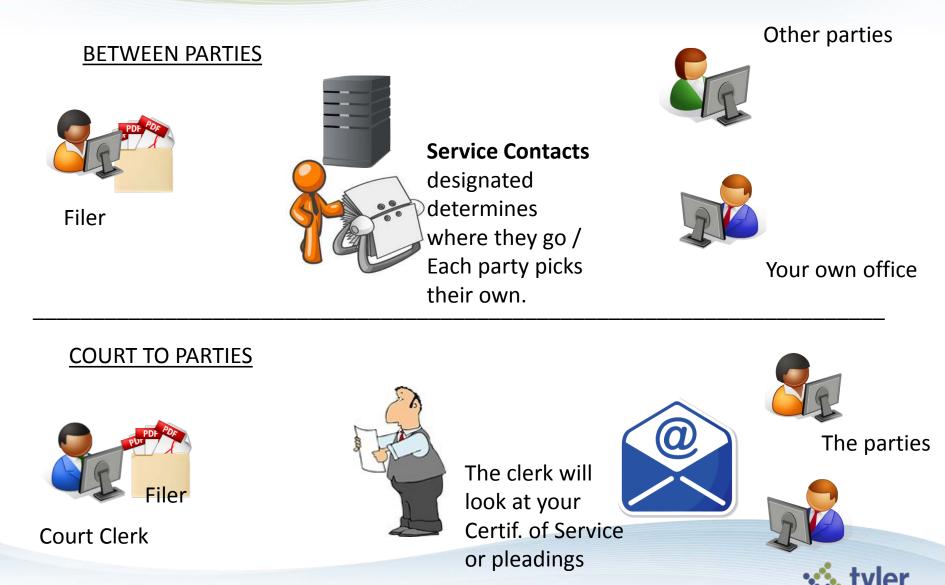
• Filing Fees paid through File and Serve

• Currently Credit Card; Debit Card with same purchasing power (with 3% fee)

How e-Filing Works



But What About Service???



© Tyler Technologies 2015

Build Service Contact

Firm Service Contacts	•					
Search by first or last name					Add Service Co	ntact
Name	Email					
Jennifer Jones	jjones@smithlaw.com				Acti	ions 🔻
Michael Mehall	mmehall@idcourts.net				Act	ions 🔻
Bob Rogers	brogers@smithlaw.com				Acti	ions 🔻
Susan Smith	ssmith@smithlaw.com				Acti	ions 🔻
Items per page: 10 ▼	Middle Name	Last N	ame		4 tota	ıl items
Michael		Meha				
michael		Meria				
Firm Name	Email			Administrative Copy 😮		
Mehall & Associates, LLC	mmehall@idcourts.net			cervin@idcourts.net		

Designate Service Contact

Service (Contacts			—
Serve	Name	Email		
- Party	: Sue Smith - Plaintiff		Actions •	^
	Michael Mehall	mmehall@idcourts.net	Actions 💌	
Party	: Bob Brown - Defendant		Actions -	
 Other 	Service Contacts		Actions •	Ŧ

	Actions 🔻
Add New	Service Contact
Add From	n Firm Service Contac
	Actions 🔻

	Name	🕤 Email	\odot
S	Michael Mehall	mmehall@idcourts.net	4
	Matt Mehall	mmehall@mail.com	
	Susan Smith	ssmith@assistant.com	

Be Careful

Service (Contacts			-
Service c	ontacts will receive service on the filings in this envel	ope.		
Serve	Name	Email		
▼ Party	: State of Idaho - State		Actions ▼	*
	Felony - Grant P. Loebs	inbox.pros@tfco.org		
▼ Party	: Alex James Chappell - Defendant		Actions *	
	Timothy J. Williams	williamslawefile@gmail.com		
✓ Other	Service Contacts		Actions ▼	
	Chrissy Hernandez	clh@magicvalleylaw.com		Ŧ

Do you really want to do this????

•	Party:	Chris	Μ	Comstock	-	Defendant
---	--------	-------	---	----------	---	-----------

.

Kevin A. Griffiths	kag@dukescanlan.com
Kay Lynn Moorhouse	klm@dukescanlan.com
Kevin J. Scanlan	kjs@dukescanlan.com
 Party: H Robert Howard - Defendant 	
Kevin A. Griffiths	kag@dukescanlan.com
Kay Lynn Moorhouse	klm@dukescanlan.com
Kevin J. Scanlan	kjs@dukescanlan.com
 Party: Terry R Howard - Defendant 	
arty. Tony TCHoward Defendant	
Kevin A. Griffiths	kag@dukescanlan.com
	kag@dukescanlan.com klm@dukescanlan.com
Kevin A. Griffiths	

Or this????

This firm is getting quadruple sets of every document for no reason.

 Party: Janet Roe - Defendant 	
Aubrey Lyon	service@careyperkins.com
Richard Stubbs	service@careyperkins.com
 Party: Janet CPA Roe - Defendant 	
Aubrey Lyon	service@careyperkins.com
Richard Stubbs	service@careyperkins.com

Sign-In / Registration



Court Information

Welcome to the Idaho eFiling System

Mandatory e-Filing began in Twin Falls County on January 11, 2016

For more information about electronic filing, including the court rule, news and updates, and e-Filing resources, visit our project site.

If you are a clerk of the court and need to be redirected to the reviewer site, click here.



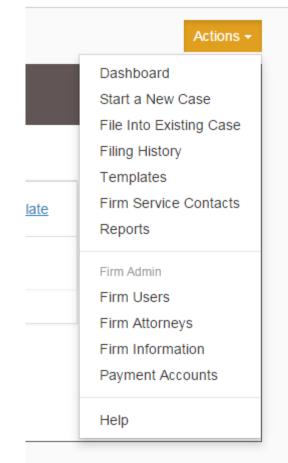
Actions Self Help Need Help? FAQ's TEXAS INFO Web Training Sessions Training Videos

E-Filing "Dashboard"

iCourt				Actio
iler Dashboard				
y Filing Activity		New Filing		
Pending		Start a New Case	<u>Use a Template</u>	
Accepted		File into Evicting Case		
Returned		File into Existing Case		
Drafts	1	Need help getti	ing started?	
Served				
View All				

Firm Admin

- Firm Users: Create new users
- Attorneys: Manage attorneys
- Manage Service Contacts
- Payment Accounts: Add and delete
- Firm Information: Update organization's information



Initiating a Case: Case Information

dd Filing		
Case Information		e –
Location	Category	Case Type
Twin Falls County District Court	Civil	AA - All Initial District Court Filings (.
Filing Attorney		
Michael Mehall	•	
		Undo Save Changes

Rules of Civil Procedure – Appendix A

Idaho Rule 10(a)(1) – App. A Filing Fee Category Required on Pleading

Odyssey Case Categories

- Criminal (Incl. Juvenile)
- Civil
- Family
- Guardianship / Conservatorship
- Probate / Mental Health

Party Information

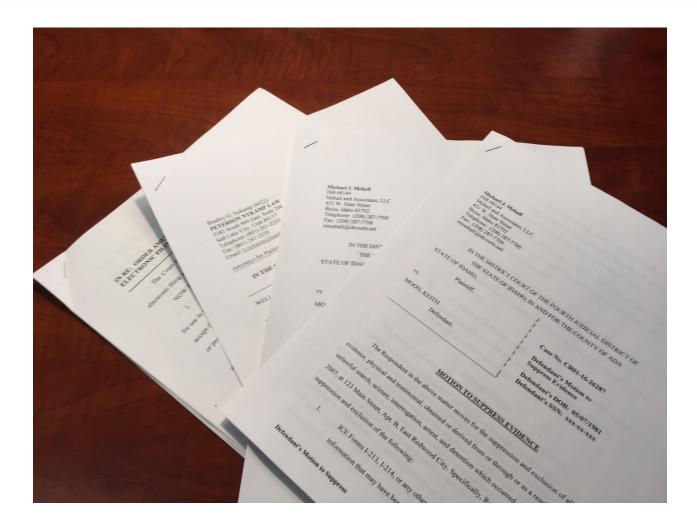
Party Type Pa	arty Name	Attorney		
Plaintiff				Required Party
Defendant				Required Party 🖕
				Add Another Party
Enter details for this Party				
Enter all required fields for this par	ty.			
Party Type Plaintiff	Party is a Busir	ness/Agency	Attorney	
- Idiritin			Michael Mehall	•
First Name	Middle Name	Last Name		Suffix
Skip		Jiffy		-
Country				
United States of America	-			
Address Line 1	Address Line 2			
123 Main St				
City	State			
Twin Falls	Idaho	-		
Zip Code	Phone Number		Filer ID	
83301	2081239874			

Undo

Describe and Attach Filing

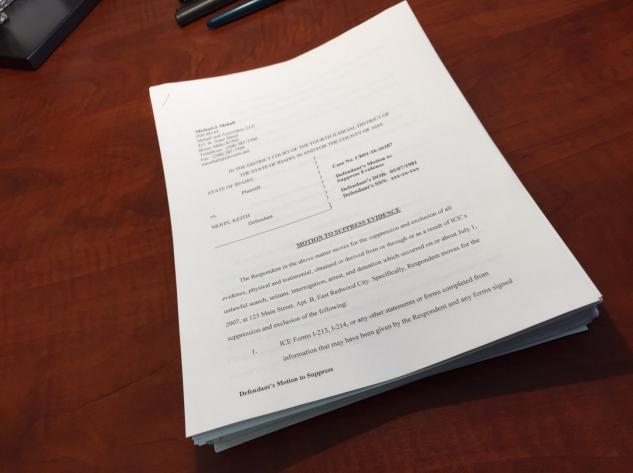
Filings					-
Filing Code	Referen	ce Number	Filing De	escription	
Complaint	258951	951 Complaint for Damages Actions			
					Add Another Filing
Enter the details for this filing					
Filing Type		Filing Code			
EFile		Complaint			
Filing Description					
Complaint for Damages					
Reference Number				Filing Comments	
258951				Resubmission of filing with payment after	denial of fee waiver, requi
Courtesy Copies				See Rule for Language	
client@firstsourceinc.com				"Resubmission"	
Lead Document (Required)					
Odyssey File & Serve HTML5 In	ndividual	Filer User Gu	uide - Rele	ease 3.12 (1).pdf 4.14 MB	×
				U	ndo Save Changes

Separate Staples / Stamps

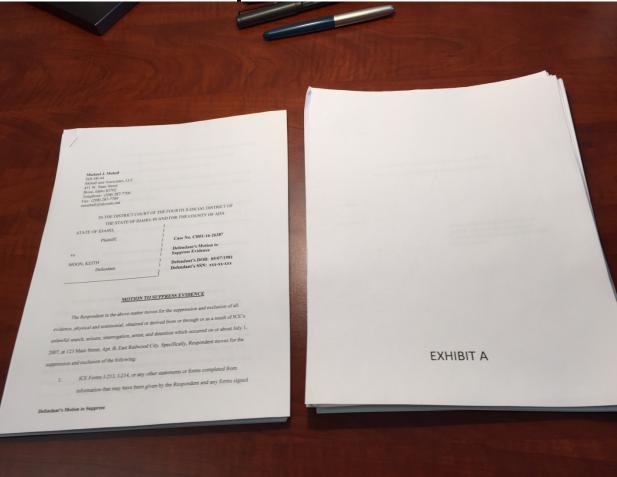


REJECTION!

4 pleadings submitted as one large .pdf



REJECTION! Should be 1 .pdf but is instead 2?

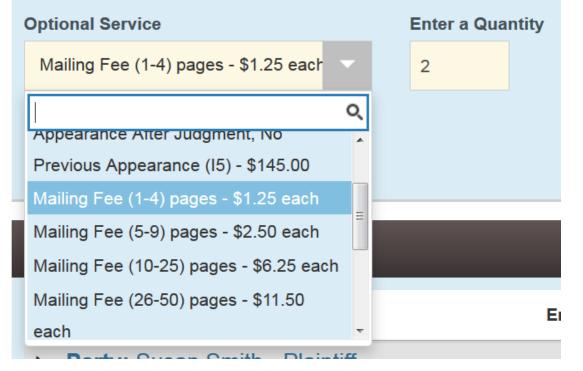


Large Filings

- 25 MB document
- 35 MB envelope
- Break into smaller documents
- Split-up at logical points
- Use the same filing code
- Number in the comment field (i.e. 1 of 3)

Optional Services Continued

Optional Services



Filing Comments

We have selected Mailing Fee (1-4) two times as we anticipate the c

Designate Service Contact

Service (Contacts			-
Serve	Name	Email		
- Party	r: Sue Smith - Plaintiff		Actions •	^
	Michael Mehall	mmehall@idcourts.net	Actions 💌	
Party	: Bob Brown - Defendant		Actions -	
 Other 	Service Contacts		Actions •	Ŧ

Actions Add New Service Contact		Actions 💌
Add New Service Contact		
	Add New	Service Contact
Add From Firm Service Contact	Add From	Firm Service Contac

	Name	🕤 Email	$\overline{\mathbf{v}}$
S	Michael Mehall	mmehall@idcourts.net	4
	Matt Mehall	mmehall@mail.com	
	Susan Smith	ssmith@assistant.com	

Public Service Contact

Actions 🔻 📩
Actions
Add From Service Contacts
Add From Public List

rst Name	Last Name	Email	Firm Name	
Show Selected Pu Name	ublic Service Contacts		Firm	
Name	Eman		Film	total item:

rst M	Name La	st Name E	Email	Firm Name	
0	County				Q X
S	how Selected Public Servic	e Contacts			
	Name	Email		Firm	
	Ada County Prosecutor	acpocourtdocs@adawet	o.net	Ada County Prosecutor's Office	0
	Ada County Prosecutor - Juvenile	acpocourtdocs- juv@adaweb.net		Ada County Prosecutor's Office – Juvenile Division	0
	Ada County Public Defender	public.defender@adaco gov	unty.id.	Ada County Public Defender	0
	Ada County Public Defender Juvenile	publicdefenderjuvenile@ unty.id.gov)adaco	Ada County Public Defender	0
					4 total items
					Close Save

Payment

Payment Service Fee	e \$7.74
Total Filing Fee	\$0.00
Court Case Fee	\$221.00
E-File Fee	\$0.00
E-File Tax	\$0.00
Court E-File Fee	\$0.00
Provider E-File Fee	\$0.00
Provider Tax	\$0.00
	Envelope Total: \$228.74

 Payment Account

 Test Payment Card

 Party Responsible for Fees

Skip Jiffy

Ē

Undo

Save Changes

Notification by Email

The filing below was reviewed and has been **<u>accepted</u>** by the clerk's office. You may access the file stamped copy of the document filed by clicking on the below link.

	Filing Details
Court	Ada County
Case Number	CV01-17-00006
Case Style	Bob Smith Plaintiff, vs. Jane Doe, Defendant.
Date/Time Submitted	1/10/2017 11:49:08 AM
Date/Time Accepted	1/10/2017 11:52:38 AM
Accepted Comments	
Filing Type	Complaint
Filing Description	Plaintiff Bob Smith's Complaint for Damages
Activity Requested	EEile
Filed By	Michael Mehall
Filing Attorney	Michael Mehall

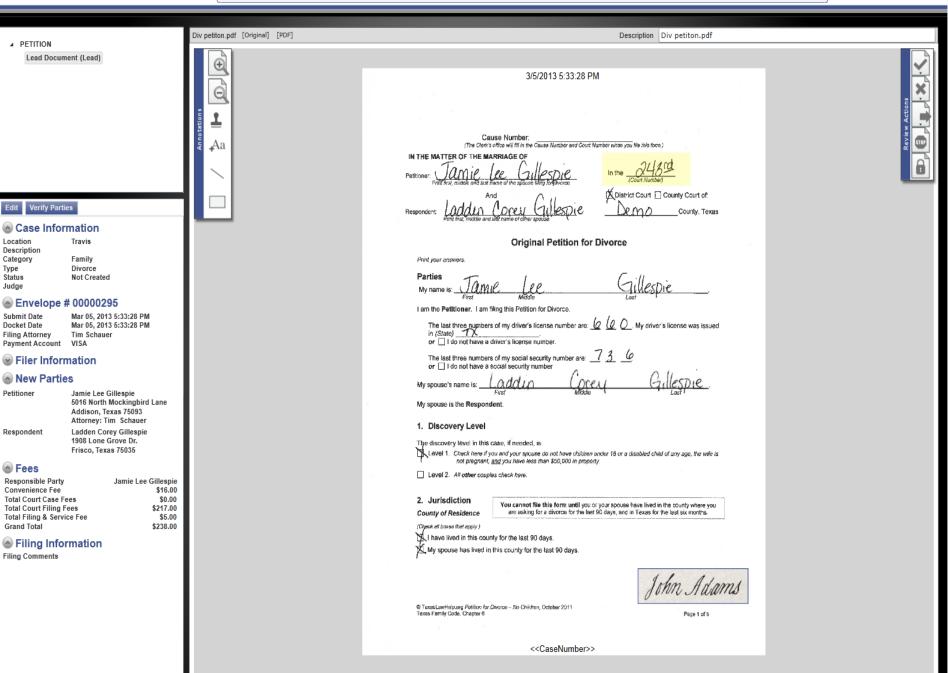
	Document Details	
Lead Document	Progressive v. Gonzalez	Complaint.pdf
Lead Document Page Count	3	
File Stamped Copy	Download Document	
This	link is active for 14 days.	

Please Note: If you have not already done so, be sure to add yourself as a service contact on this case in order to receive eService.

For technical assistance, contact your service provider Odyssey File & Serve (800) 297-5377

▲ 1 of 6 ▶ ▶

*



Resubmit After Rejection

• Do not simply try again, COPY ENVELOPE.

iler Dashboard	Actions *	
y Filing Activity	Actions	
Pending	View Filing Details	
Accepted	View Service Contacts	
Returned 1	Copy Envelope	
Drafts 13		
Served	1 - 6 of 6 items O	
View All		

New E-Filing Court Order

- Governs E-Filing and E-Service
- Current Version Available Online

In the Supreme Court of the State of Idaho

IN RE: ORDER ADOPTING RULE ON ELECTRONIC FILING AND SERVICE

ORDER

The Court having received recommendations from the Court Technology Committee regarding a new rule on electronic filing and service and having reviewed those recommendations:

NOW THEREFORE IT IS ORDERED THAT:

 The attached rule regarding electronic filing and electronic service is adopted for use in those counties and district courts that have approval from the Supreme Court to accept filings electronically. This rule shall apply, in those designated courts, to all actions or proceedings after the effective date of this order.

- (b)(2) Provides instruction regarding File Type
 - o PDF / PDF-A
 - Text Searchable (Exhibits are an exception)
- (b)(3) Supplemental Attachment Added as Single File
 - Single Unified PDF (Each File Stamp is its own "Lead Document")

- Electronic Signature
 - o /s/ John Q. Smith (OR)
 - (Kranklen, a) e-sig; or b) scanned and OCR sig
 - Must maintain original signatures if it has opposing counsel or other third parties for life of case and appeal.

• Time of Filing

- Day begins at 12:01 am
- One day additional time if service is after 5:00 pm (Similar to 3 days extra for mail)

Request for Correction

Request for Correction

- Insufficient Fees / Funds
- Incorrect/Incomplete Information
- Wrong Court / Case Number
- Initiates a New Case When Case Already Exists
- o Illegible / Unreadable
- No Signature
- Incorrect Formatting
- PDF Documents Combined or Not
- Rules allow for Resubmission
 - Must resubmit with correction in 3 business days to preserve original submission date.

Rejection / Must Be Filed Conventionally

Rejection

- Probate (File elec., BUT orig. will & pleading must be filed both elec. and conventional w/in 7 business days.)
- Arrest Warrant
- Demonstrative or oversized exhibits
- o Grand Jury Material
- Criminal Charging Documents
- Documents submitted for *in camera* review
- Motion to Seal Document
- Notice of Appeal to the Supreme Court (Filed under Appellate Rule 5)

- Rule Subsection (e)(6) Privacy Protection
 - Incorporates language of Administrative Rule 32 <u>AND</u>
 - Idaho Rules of Civil Procedure, Rule 3(c) 2.6
 - You have responsibility to redact or follow the rule's procedure when inclusion is necessary
 - Please use caution and inform clients

E-Filing Court Order - Service

- If rules require personal service you still must do so. (Ex. Service of Complaint)
- You have consented to electronic service by utilizing the system.
- You are responsible for keeping your notification address up to date.
- You must have a Certificate of Mailing
- Optional Services You must pay copy and mailing fees (See FAQ).





Today Alyson discovered a 6 discovery requests that we are unable to find in the e-file system, that were mainly requested on 3/15/16 per Odyssey:

- So what did we find?
 - In 4 of the cases the office WAS serviced.
 - In 2 the filer only filed they did not serve

A Couple Reminders From The Court

- Only load color when necessary.
- Work on Office Business Process
- Copy your envelope when fixing rejection (See FAQ)
- Avoid calling the clerks, call Tyler or the Supreme Court. (See Next Slide)
- Have you checked the FAQ and the Rule?

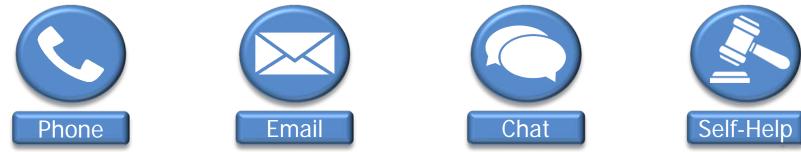
A Couple Reminders From The Court

- No more fax filing!
- E-Service includes service between parties. Example: Civil Discovery
- One envelope a day = MYTH!

 It is ok to file more than one envelope! Just explain why in the filer comments.
- Civil Discovery and Trial Exhibits

iCourt E-Filing Support

- E-Filing and Technical Support (800) 297-5377
 - Provided by Tyler Technologies



- Policy or Rules Questions (208) 947-7482
 - Provided by Idaho Supreme Court







For More Here!



Court Information

Welcome to the Idaho eFiling System

Mandatory e-Filing began in Twin Falls County on January 11, 2016

For more information about electronic filing, including the court rule, news and updates, and e-Filing resources, visit our project site.

Self Heln

If you are a clerk of the court and need to be redirected to the reviewer site, click here.



Actions



Need Help?	^
FAQ'S TEXAS INF	0
Web Training Sessions	-
Training Videos	-



e-Filing Training & Resources

The following training options and resources are available for those who wish to e-File with the Idaho Courts (where available).

Upcoming Ada County Training Events:

Michael Mehall, Court Operations Manager with the Idaho Supreme Court, will present on the new electronic filing court rule as well as the tool yc the transition, help to avoid rejected filings, and leave you with some business process decisions to ponder before summer comes.

Each training will be held from 12:00-1:30 at the Idaho Supreme Court Lincoln Room (basement). Training does provide CLEs. Pre-registration is not *Denotes newly added training dates.

- Thursday, October 6, 2016*
- Friday, October 28, 2016*

Online/Telephone e-File Training & Support for Attorneys:

- Attorneys from across the state can take a free How-to-e-File LIVE online seminar through our project partner, Tyler Technologies, with sessions, click here to learn more.
- Tyler Technologies also offers help for attorneys seting up their e-Filing account. For assistance call 1-800-297-5377 during normal but

Links to Additional Resources:

- FAQs Includes:
 - Basic e-Filing Questions
 - Understanding Fees
 - Filer Information
 - Registration and Support
- Quick Guide: Initiate a New Case
- Electronic Filing Court Order & Rule
- Electronic Filing Guide

Video Tutorials:

- iCourt Introduction
- Adding an Attorney to a Firm
- E-File Access and Registration Tutorial
- Setting Up Payment Account
- How to Initiate a New Case Filing
- Filing into an Evicting Case







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