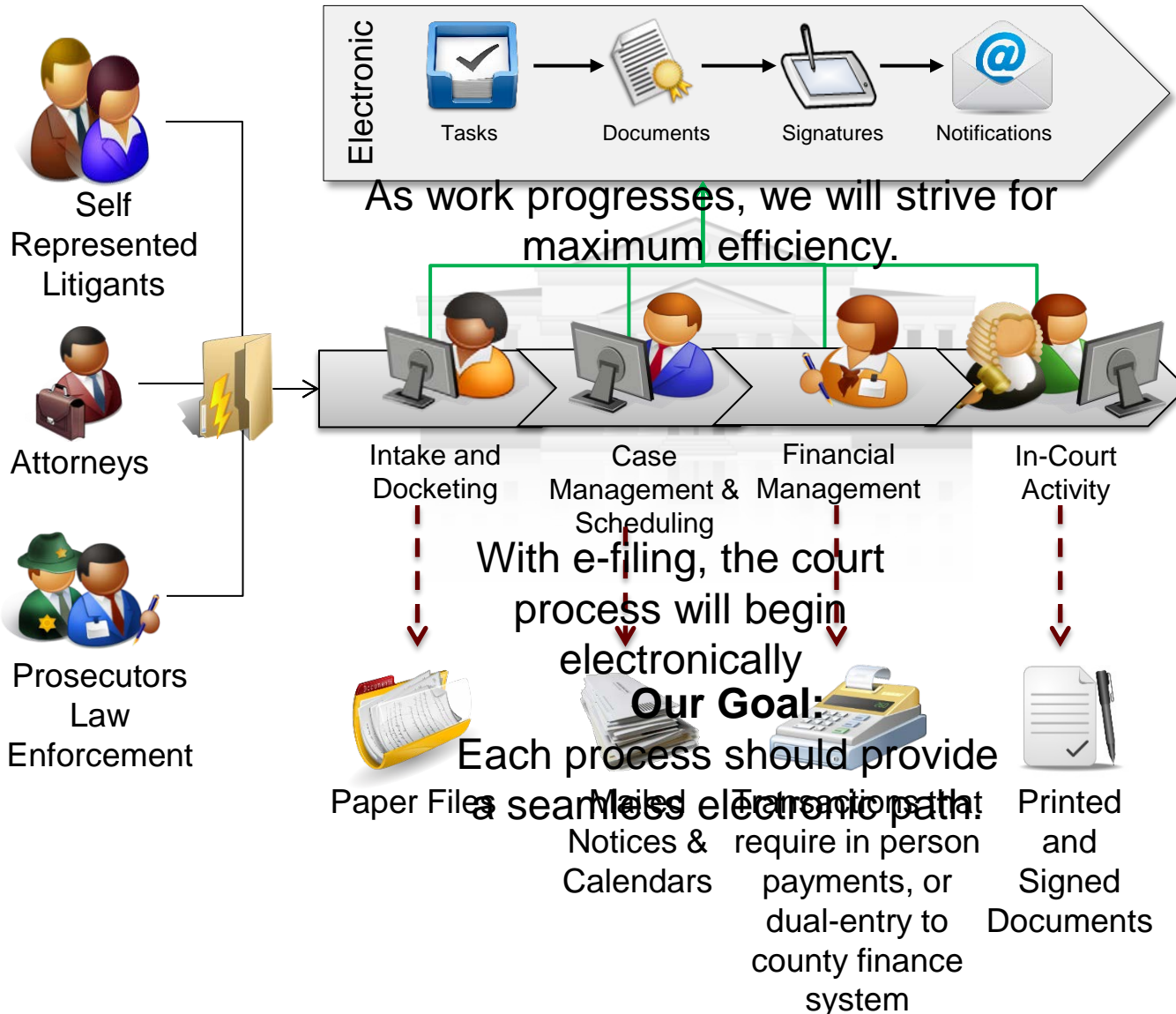




# Technology and Your Supreme Court

Appellate Practice Section Brown Bag Lunch / CLE  
June 11, 2014

# The future of our courts...



Providing tools for the justice community that facilitate seamless electronic processing

# The Vision Requires Efforts on 3 Fronts



Providing tools  
that facilitate  
seamless electronic  
processing

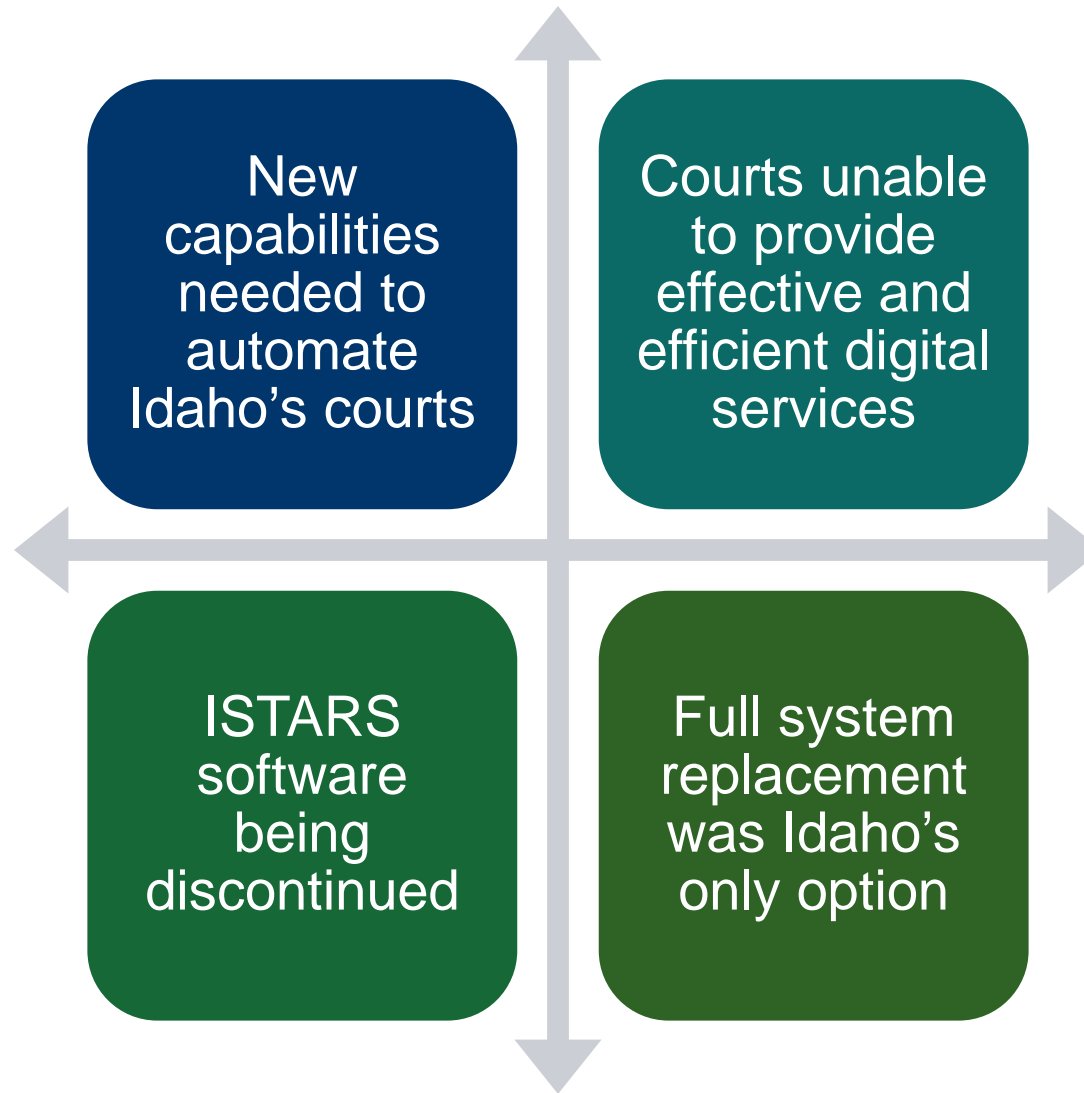


Serving a digital  
citizenry with high  
technology  
expectations



Evolving business  
processes still  
rooted in paper  
systems

# Why a New Case Management System?





# Tyler Technologies



## Tyler Technologies

- Public Corporation founded in 1966
  - \$2B market capitalization; \$400M annual revenues
- Solution portfolio
  - ERP / Financial
  - Courts & Integrated Justice
  - Appraisal & Tax
  - Schools
  - Municipal Services
  - Public Safety
- All 50 States, Canada, UK
- 3,000 Employees



## Tyler Courts & Justice Division

- \$60 Million Division
- Over 30 years of expertise
- Dedicated exclusively to Courts & Justice solutions
  - Court Case Management, Electronic Filing, Jail, Prosecutor, Public Defender, Supervision
- 18 States, 11 statewide clients; over 500 counties
- 400+ Courts & Justice Employees



# State solution leader



**Minnesota**  
Statewide



**South Dakota**  
Statewide



**New Hampshire**  
Statewide



**Oregon**  
Implementing



**Indiana**  
Statewide



**Maryland**  
Implementing



**New Mexico**  
Statewide



**Rhode Island**  
Implementing



**North Dakota**  
Statewide



**Washington**  
Implementing



**Idaho**  
Implementing



# Comprehensive, unified solution



## Project Scope

Case Management

Content/Document Management

Financial Management

Electronic Filing / Service

Judicial Workbench

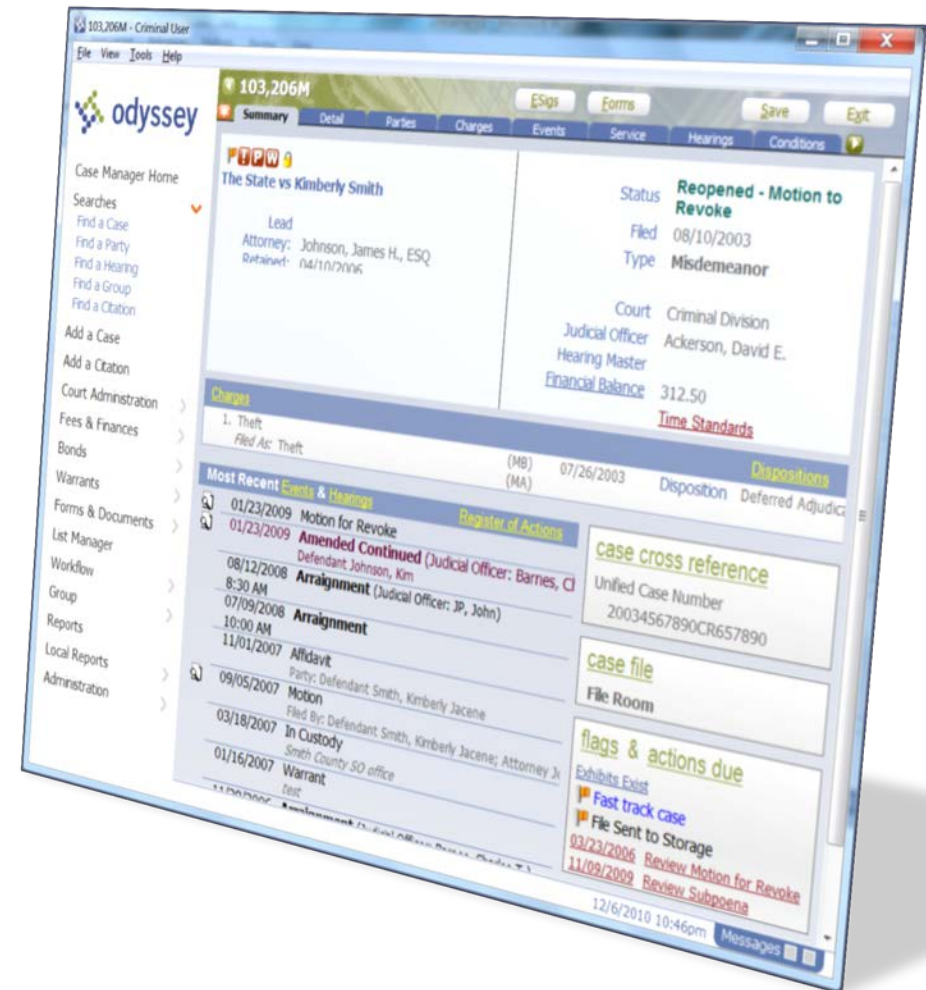
Public Portal Access

Electronic Payments

Supervision

Jury Management

User-friendly reporting





## The Vision

### Justice Partners

- Comprehensive processes
- Data exchange
- Event-based workflows

### Attorneys

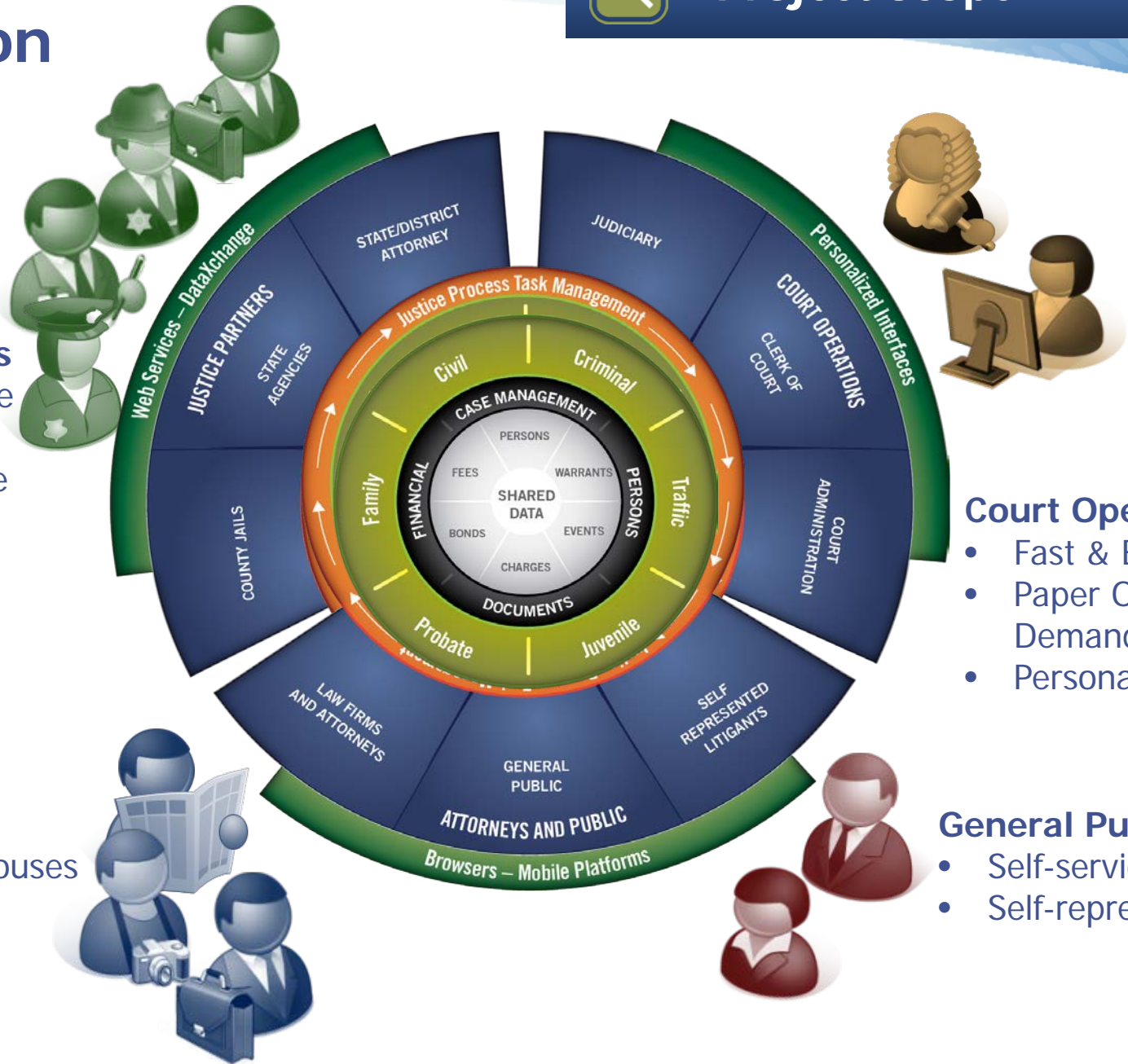
- Virtual Courthouses
- Mobile

### Court Operations

- Fast & Efficient
- Paper On Demand
- Personalized

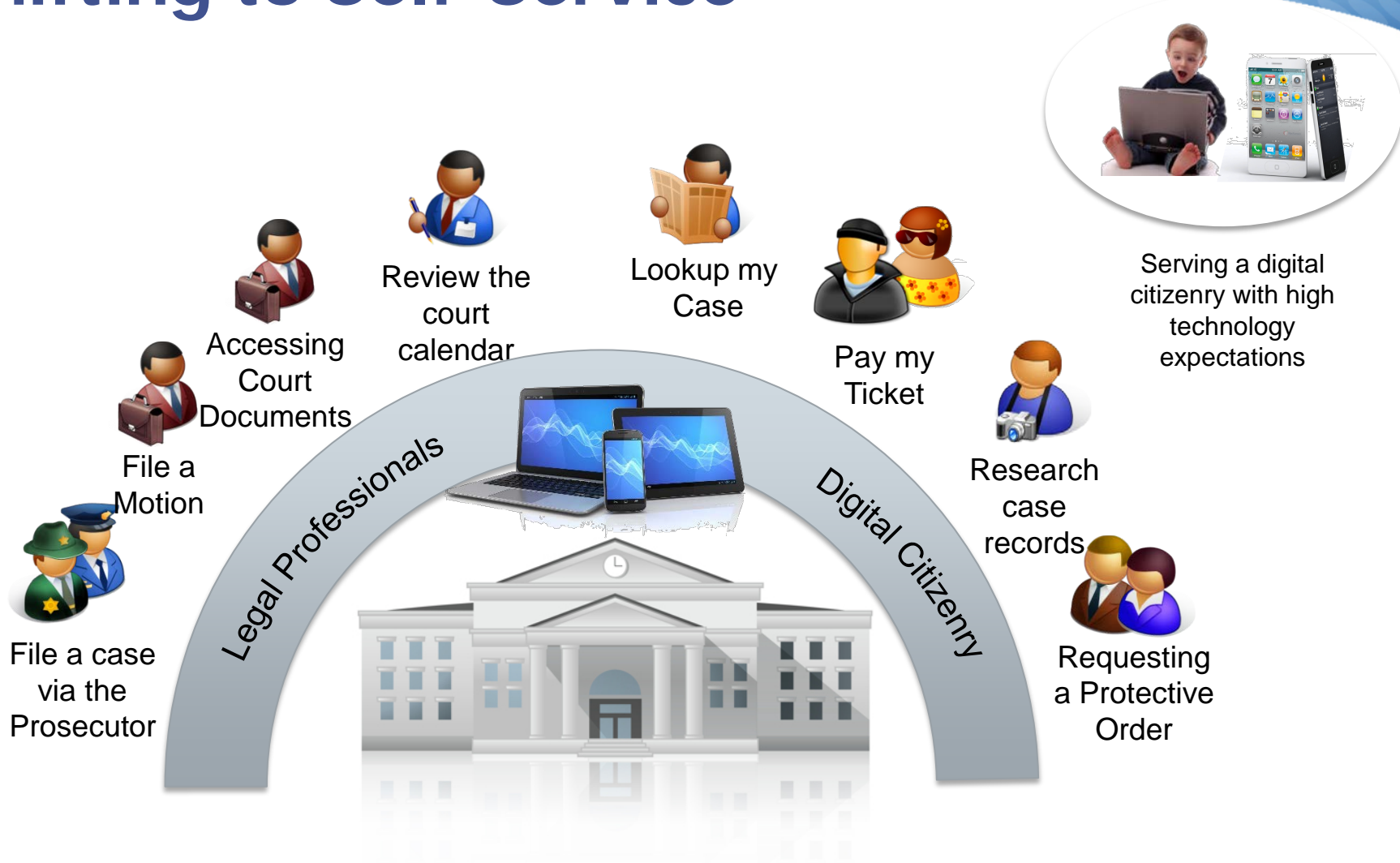
### General Public

- Self-service
- Self-represented





# Shifting to Self-Service



# E-Filing / E-Service

- Able to file electronically with the courts at any time
- Fully web-based; able to access from anywhere
- Integrated into the court's case management system
- Will provide:
  - E-file only
  - E-service only
  - E-file and E-service

The screenshot displays the Odyssey File & Serve web application interface. At the top, there is a logo for Odyssey File & Serve and a user greeting "Welcome, Attorney" with a dropdown menu, a home icon, and a help icon. Below the header, the case information is displayed for Case # 2011-CV-0074 - John Smith v. Jane Smith (Allred, Rosemarie). The case information is organized into sections: Case Information, Party Information, Filings, and Service Contacts. The Case Information section includes details such as Location (Mora 4th District), Category (Family), Case Type (Administrative: Grand Jury Matters), Lower Court (Alpena Circuit Court), Lower Court/Agency Case # (2011-CV-0074), Short Title (John Smith v. Jane Smith), and Filing Attorney (Gregory Abbott). The Party Information and Filings sections are currently collapsed. The Service Contacts section is expanded, showing a table of service contacts for the party "Party: 075-09-2260 - Assignee". The table has columns for Serve, First Name, Last Name, and Email. There are no service contacts listed for this party. Other service contacts are listed for "Party: Roland 41820 Nash - Contestee", "Party: 460-11-6024 - Plaintiff Appellant", and "Party: 059-59-0031 - Counter Defendant".

**Odyssey File & Serve**  
View Filing Details

Welcome, Attorney

**Case # 2011-CV-0074 - John Smith v. Jane Smith (Allred, Rosemarie)**

**Case Information**

<b>Location</b> Mora 4th District	<b>Category</b> Family	<b>Case Type</b> Administrative: Grand Jury Matters
<b>Lower Court</b> Alpena Circuit Court	<b>Lower Court/Agency Case #</b> 2011-CV-0074	<b>Short Title</b> John Smith v. Jane Smith
<b>Filing Attorney</b> Gregory Abbott		

**Party Information**

**Filings**

**Service Contacts**

Serve	First Name	Last Name	Email
Party: 075-09-2260 - Assignee			
No service contacts for this party			
Party: Roland 41820 Nash - Contestee			
Party: 460-11-6024 - Plaintiff Appellant			
Party: 059-59-0031 - Counter Defendant			
Other Service Contacts			
<input type="checkbox"/>	Blake	Erickson	xgfuash.lxtt@cwztbitrt.byptz...
<input type="checkbox"/>	Bryan	Shea	qmxoznkq635@uuztty.emx...

# The Odyssey Portal - Public



# The Odyssey Portal - Attorney



Welcome Attorney

## My Filings

### Search Cases

#### Basic Search Options

\* are required

\* Select Location

\* Select Case Types

\* Select Search Type

Sounds Like

\* Search Criteria

▼ Advanced Search Options

Submit

### Court Information

[Texas eFiling Guidelines](#)

### Search Hearings

#### Basic Search Options

\* are required

\* Select Location

\* Select Hearing Types

Sounds Like

\* Search Criteria

### My Dashboard

[My Recent Cases](#)

[My Bookmarked Cases](#)

[My eSignature Queue](#)





## Judicial Workbench

- **Easy to Use**

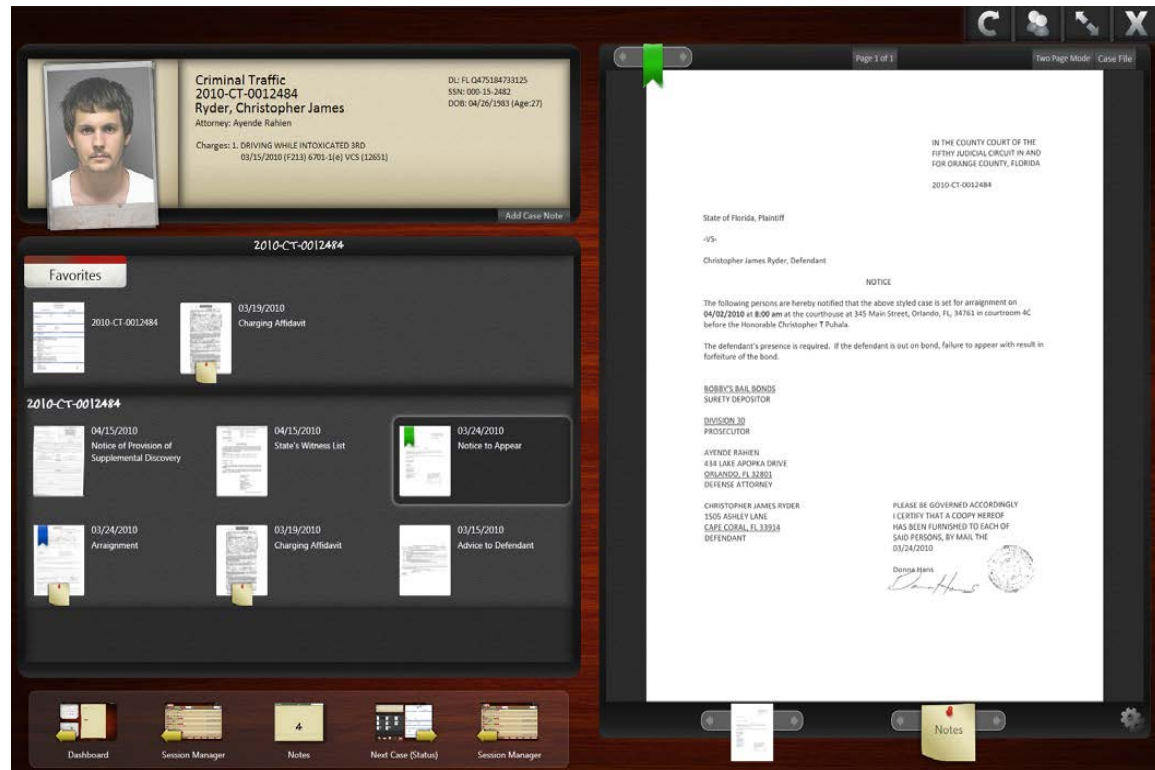
- Touch screen
- Built for speed
- Personalized workspace

- **Comprehensive Data**

- Party history
- All case documents

- **Secure and Reliable**

- Notes and bookmarks
- High availability configuration





## Deployment Overview

### Pilot Court

- **Build** solution: product, integration, configuration, conversion, training, go-live
- **Baseline** reliable repeatable process
- **Implement** pilot court quickly

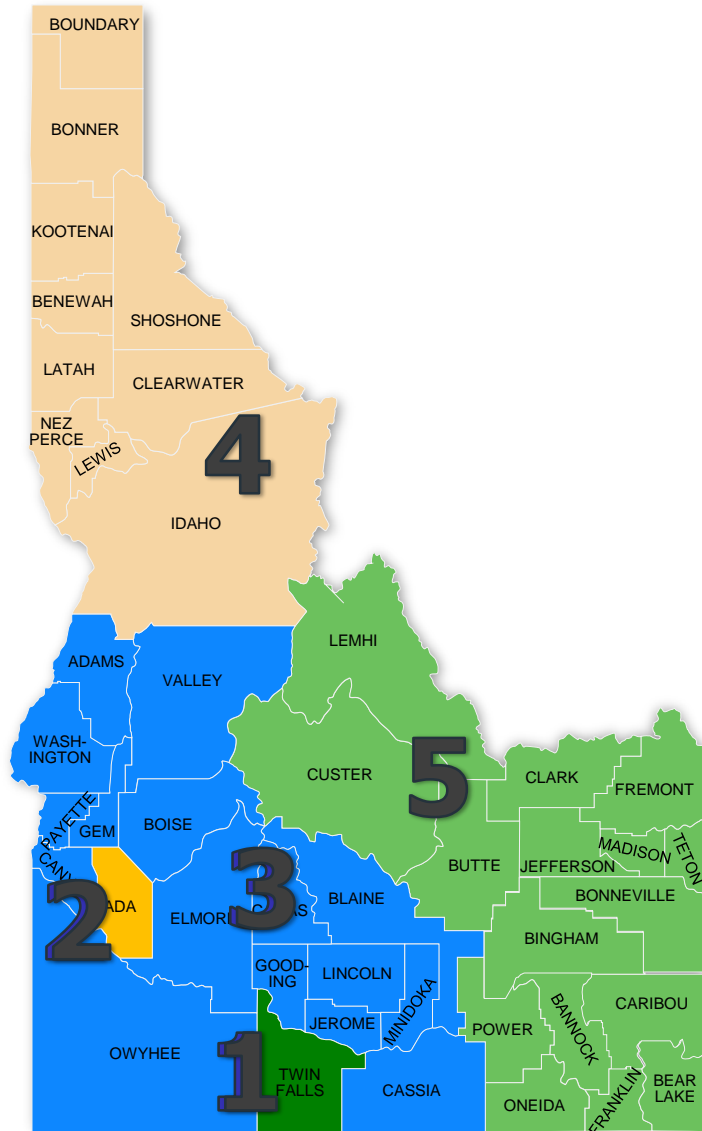
Month 1 - 18

### State Rollout

- 4 Go-Live Events
- Achieve velocity
- Execute repeatable implementation events
- Logically group events
- Lessons learned

Month 19 - 36

# Pilot Court & Deployment Strategy



## Pilot and Early Adopter

- 1 - Pilot County (Twin Falls)
  - 2<sup>nd</sup> Quarter 2015 (May 2015)
- 2 - Early Adopter (Ada County)
  - 4<sup>th</sup> Quarter 2015

## Rollout

- 3 - Implementation Event
  - 2<sup>nd</sup> Quarter 2016
  - "Rolling" event
- 4 - Implementation Event
  - 4<sup>th</sup> Quarter 2016
- 5 - Implementation Event
  - 2<sup>nd</sup> Quarter 2017

## E-Filing

- Follows Case Management go-live events by approximately 90 days

## Jury and Appellate

- Deployed when ready

# E-Filing Rollout



Odyssey  
Go-Live

E-Filing  
Pilot

Voluntary  
Adoption -  
Attorneys

Mandatory  
Adoption -  
Attorneys

Self-  
Represented  
Litigants



# Discussion

